

E-Learning – Safeguarding Adults and Children free courses A How to access Guide

Thank you for offering your time and help to respond to the current crisis situation and support the most vulnerable members of the community. To aid you with the tasks you will be undertaking we would like to provide you with some introductory information on how to promote the well-being of the people you will be supporting and protect them from harm.

To access these e-learning courses you need to register on the Councils [learning pool](#) Guidance below on how to do this

Short e-learning module on Adult Safeguarding link - [Adult Safeguarding](#)

Short e-learning module on Child Safeguarding link – [Children's Safeguarding](#)

To access the e-learning courses sign up to the [learning pool](#) and select Create new account

You will be asked to provide information about your role and organisation/employer.

Please enter:

Job Title: Volunteer

Organisation / Employer: Volunteer

You will need to provide an email address that is unique to you so that you can receive confirmation emails about your bookings and access your training record.

The system accepts personal email addresses and allows you to access your training accounts from work, home and mobile devices.

Once you have submitted your registration you should receive an email telling you how to authenticate your account.

Once you have authenticated your account use these links to go straight to a course

Adult Safeguarding link - [Adult Safeguarding](#)

Child Safeguarding link - [Children's Safeguarding](#)

Please use Google Chrome to get the best experience from the learning zone

Please note that the courses assume you have a manager to contact to discuss any safeguarding concerns . If you are self-organising and don't have a manager you can contact:

Compassionate communities Hub at:

E-mail: compassion@3sg.org.uk

Tel: 0300 247 0050

For serious concerns or you cannot get through to compassionate communities Hub contact the police or relevant safeguarding team.

For further information or support with accessing a course please contact
Children's and Adults' Workforce Training

childrensandadultsworkforce_training@bathnes.gov.uk

For other free volunteer training please go to:

[Wellbeing college – free volunteer training](#) Or contact ralph.lillywhite@mungos.org